



Aspire Management Partnership (Eastern) Co Ltd

The Company You Have Only Ever Dreamed Of !

Aspire Management Partnership has been born out of frustration. The frustration of organisations who just get things consistently wrong. Organisations who do not seem to understand what you want when and why you want it.

Aspire will put its clients at the heart of it's business.



Aspire have a management team with over 40 years experience in property management, property maintenance and customer management.

Our aspiration is to create a service environment which gives our clients complete peace of mind, day and night 365 days a year. Contact us today to arrange a site visit to discuss your particular requirements.



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The Aspiration



Aspire Management Partnership really is the organisation you have only ever dreamed about!

The component of our name have been chosen to reflect the culture and ethos of the organisation.

A dictionary definition of "Aspire" is

"To seek to attain a goal - to soar to a great height"

and that is exactly what we will deliver - meeting and we hope exceeding your expectations.

"Management" and *"Partnership"* - we manage your community in partnership with you.



All our key personnel have many years of expertise, covering a wide range of skills all of which have been blended together to help you attain your goal of complete peace of mind.

Our bespoke systems allow us to give you all the information you require to maintain your community in harmony with all your residents



We all hate change but we can handle the handover from your current arrangements with the minimum amount of stress and financial risk.

Our Service Level Agreements introduce methodology into the assessment of our service - you can measure and audit our service.

What we do



- € Preparation of service charge budgets & accompanying maintenance, cleaning & repair schedules
- € Obtain quotations for routine services such as window & general cleaning, grass cutting & other general ongoing maintenance from approved contractors
- € Scheduled site visits & auditing maintenance works with written reporting to Residential Directors.
- € Arrange competitive buildings insurance whilst ensuring rebuild assessments are in line current costing
- € Regular comparative checking on utility costs to ensure most effective suppliers in place
- € Collection of ground rent (if required) & service charges
- € General financial administration & monthly reporting
- € Attending Residential Directors meetings as required
- € Organising & Chairing EGM's/AGM's as required
- € Preparation of a long term capital works programme & adoption of a reserve fund account
- € Out of hours contact arrangements
- € Agreed KPI's & Service Level Agreements to ensure our service can be measured & audited.
- € Health and Safety and Risk Assessments.



No wants to pay for a Managing Agent, however we have to be rewarded for our time & effort. Aspire will agree a fixed annual fee for our services, so even if you incur costs outside of the annual budget - damage repairs etc—our fee will not rise, as it would if we were to charge a percentage of costs as some of our competitors . We know it is important to understand & control all costs, so our charge will be agreed & fixed and completely transparent.